



February 2012

Dear CATV Service Customer:

In order to continue to bring you the best in entertainment services, we will be making some modifications and additions to your channel lineup during the week of March 19th.

The following channels on the **Basic Preferred Tier** will be available in a digital-only format: E! Entertainment, MSNBC, Fox News, PCN, Travel Channel, Country Music TV, SyFy, MTV, National Geographic, Big Ten Network, BRAVO, NFL Network, BET.

For each TV connection in your home where you wish to continue viewing the above channels, you will need one of the following from CATV Service: 1) DTA*, 2) Digital Converter, 3) HD Converter, 4) HD/DVR Converter; OR your TV must have a built-in digital tuner. If you are not sure if your TV has a built-in digital tuner, please check your manual or with your TV set's manufacturer.

*Up to 2 (two) DTAs are FREE: please visit <http://catv.dta.secv.com> or call 1.877.955.SECV (7328) to place your order. Additional DTAs after the first two can be leased for \$1.95 per month per DTA or for a one-time LEASE payment of \$49.95 per DTA. All DTAs remain the property of CATV Service.

In addition to the changes above, the following modifications will be made to CATV's channel lineup.

- New HD channels will be added to the **High-Definition Plus Tier** including: AMC, A&E, Cartoon Network, Comedy Central, Animal Planet, Big Ten Network, Speed, MLB Network, HSN, TLC, E! Entertainment, Hallmark, MTV, truTV, Spike TV, PCN, CNN Headline News, and CNBC.
- All **HDTV Basic Tier** channels will move from channel positions in the 200s to the **500s** and become part of the **HDTV Plus Tier**. The **HDTV Broadcast Tier** will continue to be available at no additional charge as part of **Basic** cable service.
- MLB Network will be moved from the **Basic Preferred Tier** to the **Digital Basic Tier**.

Special HDTV Plus Tier Offer: CATV customers will have the opportunity to upgrade to the **HDTV Plus Tier** (48 HD channels) FREE for two months (*offer expires 04/27/2012*). Once your two month trial expires, customers will be charged the regular rate of \$7.00 per month for the **HDTV Plus Tier**. Customers can expect that more HD channels will be added to the **HDTV Plus Tier** in the coming months. **Note:** Current HD Basic subscribers will not be automatically upgraded to the **HDTV Plus Tier**. Please contact your local CATV office to upgrade and take advantage of this offer.

Thank you for choosing CATV Service. We truly value your business. Should you have any questions or concerns, visit our website at www.catvservice.com or call your local office. For your reference, enclosed is an updated channel lineup that reflects the above modifications.

Sincerely,

The Team at CATV Service
www.catvservice.com
1.888.300.1567