

CATV Service, Inc. Website Terms & Conditions

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CATV Service is committed to protecting the online privacy of visitors to its Web site. We believe that greater protection of personal privacy on the Web will not only protect consumers, but also increase consumer confidence and ultimately their participation in online activities. At catvservice.com, we intend to give you as much control as possible over your personal information.

The purpose of our policy is to inform you about the types of information we gather about you when you visit our site(s), how we may use that information, whether we disclose it to anyone, and the choices you have regarding our use of, and your ability to correct, the information.

Our site(s) may contain links to other Web sites, including Web sites directed to children. We encourage users to be aware when they leave this Web site. We have no control over the privacy practices or the content of any of our business partners, advertisers, sponsors or other sites to which we provide links from our sites. This privacy policy applies to information collected by our Web site, and you should check the applicable privacy policy of the Web site sponsor when linking to other Web sites.

I. Personal Information Which We Collect

We may request that you voluntarily supply us with personal information, including your e-mail address, postal address, home or work telephone number, credit card number (only if you choose to purchase a product online), for such purposes as correspondence, making a purchase, or participating in online contests, surveys or games. If you choose to give us personal information via the Internet that we or our business partners may need--to correspond with you, to process an order or to provide you with a subscription, for example--then it is our intent to let you know how we will use such information. Like many other commercial sites, our site(s) may utilize a standard technology called a "cookie" to collect information about how our site is used. Cookies were designed to help a Web site recognize a user's browser as a previous visitor and thus save and remember any preferences that may have been set while the user was previously browsing the site. Our cookie cannot retrieve any other data from your hard drive or pass on a computer virus. Our Web site(s) may use cookies to enhance your visit. Cookies can securely store a user's password, personalize Homes, identify which parts of a site have been visited or keep track of selections, such as those selected in a "shopping cart." Our cookies may collect a domain name (for example, "aol.com" or "netcom.com") and track a path through our Web pages. We only use "cookies" to gather the information indicated in this policy and do not use cookies to gather personal identifying information about you (such as your name) without your consent.

We MAY require you to supply us with personal information (demographic information such as age, income, education, population data, zip codes) during a "registration" process online prior to using certain features of our site (for example, prior to entering an online sweepstakes). We use this general information in statistical form to understand our site's demographics, such as percentage of male and female users, geographic location, age ranges, or a combination of these or other demographics. As detailed below, we will not share specific information about you to advertisers or third parties without your consent.

II. Use of User Information

We may perform statistical analyses of aggregate (group) user behavior. This allows us to measure relative consumer interest in the various areas of our Web sites for product development purposes. Any information we collect is used for our own internal purposes to improve the content of the Web site(s), to enhance users' experiences when visiting our site(s), to customize the content and/or layout of our pages, and to provide the services required by an individual user. We do not use personal identifying information for any reason that is not disclosed either in this Policy or at the time the information is requested. Aside from an automatic reply to an e-mail received by us, it is our intent not to e-mail to you unless you request a particular service, or consent to being contacted by e-mail. There may be instances where you will have the opportunity to subscribe to an e-mail list that will send information about the site or our advertisers to your e-mail address, but after an initial mailing gauging your interest this will be continued only with your permission and consent.

III. Disclosure to Third Parties

We DO NOT share personal identifying information with any third party without your permission. We disclose

only in aggregate (group) form our statistical analyses or demographics of users to third parties, such as advertisers or other business partners. This aggregate information does not include names or e-mail addresses. In some instances, we operate shared Web sites with businesses affiliated with us. Our Privacy Policy will apply to these Web sites. PLEASE BE AWARE that when you voluntarily disclose personal information (such as your name or e-mail address) in chat areas or bulletin boards or to third parties, that information may be collected by others outside our control and may result in unsolicited messages from others.

However, we will disclose personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to (a) conform to the edicts of the law or comply with legal process served on us; (b) protect and defend the rights or property of CATV Service, Inc.; or (c) act in urgent circumstances to protect the personal safety of users of the catvservice.com Web site or the public.

In addition, as we continue to develop our business, we might sell our business or buy another business. In such transactions, customer information is generally one of the transferred business assets. In the event that CATV Service, Inc. or substantially all of its assets are acquired, customer information will be one of the transferred assets.

IV. Accuracy of User Information

Questions regarding our Privacy Policy, the accuracy of your personal information or the use of the information collected should be directed via e-mail to catvserv@ptd.net. You also can write us at:

CATV Service, Inc.
Attn: Web Site Privacy Policy
115 Mill Street
PO Box 198
Danville, PA 17821

This privacy policy is effective as of June 1, 2009. We reserve the right to change this Policy at any time, and will post any changes to this Policy as soon as they go into effect.

V. Security of Information

We seek to ensure the security of personal information submitted by our users. When collecting credit card information for online purchases, we offer secured-server transactions that encrypt your information in transit to thwart someone from intercepting it and misusing it. When we collect other information from our users, it is stored in an area to which the general public does not have access.

VI. Opting-out

At times while assessing our site(s), a user may be given a choice of "opting-out" of certain uses of his or her information. We will provide this choice where appropriate.

VII. Permission to Use of Materials

The right to download and store or output the materials in our site(s) is granted for the user's personal use only, and materials may not be reproduced in any edited form. Any other reproductions, transmission, performance, display or editing of these materials by any means mechanical or electronic without the express written permission of the Company is strictly prohibited. Users wishing to obtain permission to reprint or reproduce any materials appearing on this site may contact us at catvserv@ptd.net.

CATV Service E Bill Terms and Conditions

In order for You to use the CATV Service ("CATV") E Bill service with automatic or monthly online payment options, or other services that CATV adds to its E Bill Service, you must complete the enrollment process by providing us with complete and accurate information as required on the

enrollment screens. By registering for the online service, your account statements will only be available online and you are agreeing to not receive a paper statement via the U.S. mail. By completing the enrollment form, and clicking the "I Agree", you agree to the following terms and conditions.

1. Definitions.

The following terms have the following meanings:

CATV means CATV Service, Inc.

Business Day: means Monday through Friday, excluding Federal Reserve holidays and CATV holidays.

Payment: means the information provided by you to the Service for one or more bill payments to be made to CATV.

Payment Account: means your credit/debit card or bank accounts from which your bill payments will be made.

Payment Instructions: means the banking instructions you enter with respect to the Payment.

Payment Send Date: means the Business Day(s) which your bill payment(s) will be made through your Payment Account (a Payment Send Date of a non-Business Day will be considered to be the following Business Day).

Service or E Bill Service: means the E Bill online Bill Payment Service offered by CATV.

Service Provider: means any third party providing the Service on behalf of CATV.

You: means the CATV account holder or authorized representative of the account holder.

2. Bill Payment Service.

CATV will send your monthly bill statement to you (or, if you have chosen to receive your bill statement in electronic form, will make your electronic bill statement available for viewing) at least 10 days prior to your payment due date. By registering for the online service, your account statements will only be available online and you are agreeing to not receive a paper statement via the U.S. mail. Your amount shown as due on your monthly bill statement will constitute notice to you of any variance in amount from the bill payment amount paid in the previous month. If you have elected an automatic recurring payment option, the balance shown as due on your monthly bill statement will be deducted from your account on the payment due date.

When initiating a Payment, you authorize CATV to transfer funds from your payment account to CATV in accordance with your Payment Instructions.

Payment Instructions entered after the Cutoff Time or on non-Business Days will be considered entered in the Service on the next Business Day.

In any other event, including, without limitation, choosing a Payment Send Date less than three (3) Business Days before the actual due date, the risk of incurring and the responsibility for paying any and all late charges or penalties shall be borne by you.

CATV will use its best efforts to make all your payments properly. If CATV does not complete a transfer to or from your Payment Account on time or in the correct amount according to CATV's agreement with you, CATV will correct any errors in the manner described below. However, there are some exceptions. CATV will not be responsible for errors, for instance:

If, through no fault of CATV, you do not have enough money in your Payment Account to make the transfer: or

If the transfer would go over the credit limit on your overdraft line, or your Payment Account does not otherwise permit the transaction to be executed;

The Service is not working properly and you know or have been advised by the Service about the breakdown before you started the transfer;

You have not provided the Service with the correct CATV account information to process your payment accurately; or,

If circumstances beyond the control of CATV or the Service Provider (such as, but not limited to, fire, flood, or interference from an outside force) prevent the transfer and CATV and the Service have taken reasonable precautions to avoid those circumstances

THE FOREGOING SHALL CONSTITUTE CATV'S AND THE SERVICE PROVIDER'S ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY. IN NO EVENT SHALL CATV OR THE SERVICE PROVIDER BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING LOST PROFITS (EVEN IF ADVISED OF THE POSSIBILITY THEREOF) ARISING IN ANY WAY OUT OF YOUR USE OF THE SERVICE.

As a condition of your use of the Service, you will not use the Service for any purpose that is not authorized by these Terms and Conditions. You may not interfere with any other party's use of the Service. You may not attempt to gain unauthorized access to the Service through any means.

We will provide up to six months of account statement history on this Service. You may request account history for periods beyond six months in writing or by visiting one of our offices.

3. Exclusions of Warranties.

THE SERVICE IS PROVIDED "AS IS" WITHOUT ANY WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

4. Password and Security.

To use the Service, you must complete the enrollment process and provide CATV with complete and accurate information as prompted by the applicable enrollment form provided on the enrollment screen.

You will select a username and password during the enrollment process.

You will use your username and password to access your account. You agree not to give or make available your username and password or other means to any unauthorized individuals to access the

Service.

Except as provided herein, you are responsible for all bill payments made through the Service using your username and password.

Except as provided herein, you are entirely responsible for any and all activities that occur through the use of your username and password with the Service. You could be held liable for losses incurred by CATV or another party due to someone else's use of your username and password or account with the Service.

Except as provided herein, CATV will not be responsible for any loss you may incur as a result of someone else's misuse of your username and password, banking information, credit card information or account through the Service either with or without your permission.

Tell us immediately if you believe that your username and password or other means to access your Payment Account through the Service has been lost or stolen. Telephoning is the best way of keeping your possible losses down.

If you believe your username and password or Payment Account information has been lost or stolen or that someone has transferred or may transfer money from your account without your permission, call: 1-888-534-5068 any time or write:

CATV Service, Inc.
115 Mill Street
PO Box 198
Danville, PA 17821

5. Errors and Questions.

In Case of Errors or Questions About Your Electronic Transfers, telephone CATV at: 1-888-534-5068.

Write us at CATV as soon as you can, if you think that your statement is wrong or if you need more information about a transfer listed on the statement. CATV must hear from you no later than fifteen (15) days after you received the FIRST statement on which the problem or error appeared. You must:

Tell CATV your name and account number.

Describe the error or the transaction you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information and, tell CATV the dollar amount of the suspected error.

If you tell CATV orally, CATV may require that you send your complaint in writing within ten (10) Business Days after your verbal notification to the following address:

CATV Service, Inc.
115 Mill Street
PO Box 198
Danville, PA 17821

CATV will determine whether an error occurred within ten (10) Business Days after we hear from you, and will correct any error promptly.

If CATV needs more time, however, CATV may take up to forty-five (45) days to investigate your

complaint or question. This may not stop an interruption of cable service due to an overdue amount.

If CATV decides to do this, CATV will credit your account within ten (10) business days for the amount you think is in error, so that you will have the use of the money during the time it takes CATV to complete our investigation. If CATV asks you to put your complaint or question in writing and CATV does not receive it within ten (10) business days, CATV may not credit your account. For errors involving new accounts, CATV may take up to ninety (90) days to investigate your complaint or question. For new accounts, CATV may take up to twenty (20) business days to credit your account for the amount you think is in error. CATV will tell you the results within three (3) business days after completing our investigation.

If CATV decides there was no error, CATV will contact you with a written explanation. You may ask for copies of the documents that CATV used in its investigation. Documentation of information from Internet transactions is not available.

6. Privacy Policy - Disclosure of Account Information to Third Parties.

By completing the enrollment form, you are authorizing CATV to display billing and payment information on a secure Internet site. CATV will disclose information to third parties about your account or the transactions you make ONLY in the following situations:

Where it is necessary for completing transactions:

In order to verify the existence and condition of your account to a third party, such as a credit bureau;

In order to comply with a governmental agency or court orders;

If you give us your written permission; or

As permitted otherwise by these Terms and Conditions or CATV's privacy policy which is mailed to all subscribers and available at the CATV website, www.catvservice.com.

7. Charges.

There are no charges to you associated directly with the Service. Any fees associated with your Payment Account will continue to apply. You are responsible for any and all telephone access fees and/or Internet service fees that may be assessed by your telephone and/or Internet service provider.

8. In the Event a Service Transaction is returned.

In using the Service, you are requesting the Service to make payments for you through your Payment Account. If CATV is unable to complete the transaction through the Service for any reason associated with your Payment Account (for example, there are not sufficient funds or credit in your Payment Account to cover the transaction), the transaction will not be completed. In some instances, you will receive a return notice from CATV. In such case, you agree that:

You will reimburse CATV immediately upon demand, the transaction amount that has been returned to CATV.

You shall be liable for late payment charges, insufficient fund charges, or any other applicable charges.

CATV is authorized to report the facts concerning the return to a credit-reporting agency.

9. Alterations and Amendments.

CATV reserves the right to change these Terms and Conditions from time to time, including without limitation, with respect to applicable fees and service charges. Further, CATV and/or the Service Provider may, from time to time, revise or update the programs, services, and/or related material that may render all such prior versions obsolete. You are responsible for regularly reviewing these Terms and Conditions. Your continued use of the Service shall constitute your agreement to all Terms and Conditions and all amendments to these Terms and Conditions.

10. Address or Banking Changes.

You are responsible for keeping your correct and current email address information in your customer profile. You agree to promptly notify CATV at least ten (10) Business Days in advance of any change in your Payment Account, or your banking status. This must be done through the Service as we may otherwise require.

Each time any change is made by you to your enrollment information you shall notify CATV.

If your email is returned to CATV as "undeliverable", this will be considered an unsuccessful notification.

11. Termination or Discontinuation.

In the event you wish to discontinue the Service, you can do so by unregistering for the Service using the Unregister process available through the Service. You have the right to revoke your authorization to CATV for automatically recurring payments, at any time by contacting CATV's Customer Service Center by one of the means listed below. Such notice of service discontinuance must be supplied ten (10) days prior to the actual discontinuance date.

Telephone: 1-888-534-5068

CATV may terminate this Service at any time and/or revoke your right to use this service for any or no reason. Neither termination nor discontinuation shall affect your liability or obligations under these Terms and Conditions.

Termination of the Service terminates your electronic billing and payment services but does not cancel your cable and/or other subscription services from CATV. If you cancel the E Bill Service, CATV will mail you a paper bill, which will be payable by mail or by visiting one of our payment offices.

If you wish to terminate your cable and/or other subscription services from CATV you will need to call CATV at 1-888-534-5068 to make the necessary arrangements. See <http://www.catvservice.com/contactus.php> for office locations and hours.

12. Information Authorization.

Your enrollment in the Service may not be fulfilled if the Service cannot verify your identity or other necessary information. Through your enrollment in the Service, you agree that the Service and CATV reserves the right to request a review of your credit rating at its own expense through an authorized bureau. In addition, you agree that the Service reserves the right to obtain financial information regarding your account from a financial institution to resolve payment-posting problems.

13. Disputes.

In the event of a dispute regarding the Service, you and CATV agree to resolve the dispute by looking to these Terms and Conditions. You agree that these Terms and Conditions constitute the complete and exclusive statement of the agreement between you and CATV regarding the Service which supersedes any proposal or prior agreement, oral or written, and any other communications between

you and CATV relating to the subject matter of these Terms and Conditions, namely, the Service. If there is a conflict between what an employee of the Service Provider or CATV's Customer Service Department says and the terms of these Terms and Conditions, the terms of these Terms and Conditions will prevail.

14. Intellectual Property.

You may not use any trademark or service mark appearing on the Service without prior written consent from the owner of the mark. CATV subscribers and account holders may not upload, post, transmit or otherwise make available any material protected by copyright in a manner that infringes that copyright. In accord with the Digital Millennium Copyright Act, it is the policy of CATV to terminate, in appropriate circumstances, the services of any subscriber or account holder who has infringed repeatedly. However, CATV expressly reserves the right to terminate or suspend the service of any subscriber or account holder even for a single act of infringement. These policies do not affect any rights CATV may have under law or contract.

15. Governing Law.

CATV's rules and regulations (including without limitation, any such rules and regulations incorporated or referenced in any product or service agreement between you and CATV), the rules and regulations of any funds transfer system to which CATV, such as the National Automated Clearing House Association (NACHA), and applicable state and federal laws and regulations.

YOU SHOULD PRINT AND RETAIN THIS DOCUMENT FOR SAFEKEEPING AND REFERENCE AT ANY TIME DURING USAGE OF THE SERVICE.

Consent To Electronic Disclosures And Documents Under The Electronic Signatures In Global And National Commerce Act

1. CATV reserves the right to send information, at times, in printed format.
2. If you elect to receive your CATV bills electronically, you will no longer receive a paper copy of your CATV bills. Instead, your CATV bills will be delivered in electronic form only. In addition, if you choose to receive your CATV bills electronically, you also consent to receive the following categories of records in electronic form only;

all notifications, disclosures, documents and other information that CATV is required by any law, rule or regulation of any federal, state or local governmental authority (including any franchise authority) to provide or make available to you in writing (which documents, together with your CATV bill statements, will be referred to as "Required Legal Documents"). This includes, but is not limited to, CATV's subscriber privacy notices, customer service notices, equipment compatibility notices, and copies of any authorizations or notices to or from CATV relating to the payment of your CATV bills via electronic fund transfers.
3. Your consent to receive the Required Legal Documents in electronic form only will apply (unless subsequently withdrawn by you as described below) for as long as you are a subscriber of CATV.
4. If you wish to obtain a paper copy of any Required Legal document provided to you electronically, you may do so at no cost to you by contacting your local CATV office. The telephone number for your local CATV office can be found on your electronic bill statement.
5. You can withdraw your consent to receive Required Legal Documents electronically at any time at no cost to you by choosing to resume paper delivery of your CATV bill statements. To elect to resume

paper delivery of your CATV bill statements, please contact your CATV Cable office and a customer service representative can make the change for you. The telephone number for your local CATV office can be found on your electronic bill statement. Any withdrawal of your consent to receive Required Legal Documents electronically will not affect the legal validity or effectiveness of any Required Legal Documents delivered to you prior to the effective date of the withdrawal of your consent. The withdrawal of your consent to receive Required Legal Documents electronically will become effective during CATV's next billing cycle for your account which will be no later than thirty (30) days after receipt by CATV of your request.

6. In order to ensure that we are able to contact you electronically, you must update us with any change in your e-mail address. To update the e-mail address on your account, please visit our website at www.catvservice.com and log on to your account through the Service.

7. To access and retain the Required Legal Documents electronically, no special hardware or software is required. You will need access to the internet and a web browser.

Please note that most web browsers use 40-bit encryption. For the highest level of security available, we suggest you use 128-bit encryption to access your bill. You can download 128-bit encryption by visiting one of the following Web sites:

For Microsoft Internet Explorer, please go to:
<http://www.microsoft.com/ie/download/128bit>

For Netscape Navigator, please go to:
<http://www.netscape.com/download/index.html>

Each time you access the Service your browser's encryption level will be tested. If your browser does not meet the requirements, instructions will be provided on how to upgrade. The copy of your authorization for automatically recurring EFTs can be printed or saved electronically to your computer for your records. In order to print the copy of your authorization provided to you electronically, you must have a working printer that is compatible with, and properly connected to, your particular computer.

8. If a change in hardware or software requirements becomes necessary in order for you to continue to access and/or retain the Required Legal Documents electronically, we will alert you of any revised hardware or software requirements for such access and/or retention. At that time, you will have the right, at no cost to you, to withdraw your consent to receive the Required Legal Documents electronically by electing to resume paper delivery of your CATV bill statements.

9. By providing your consent, you are confirming to CATV that you are able to access all information provided to you in electronic form.